

Terms and Conditions

Last Updated: May 29, 2023

1. Introduction

Welcome to EcoCaasitech, a mobile application (hereinafter referred to as the "App"). This App is owned and operated by Caasitech Group ("us," "we," or "our").

EcoCaasitech provides a platform to assist residents of Yaounde, Cameroon, in managing and disposing of their trash responsibly through the services of our trained trash Agents.

Please read these Terms and Conditions ("Terms") and our Privacy Policy carefully before using our services. By accessing or using our App, you agree to comply with and be bound by these Terms. If you disagree with any part of these Terms, please discontinue your access and use of the App.

2. The Services

EcoCaasitech enables users ("you" or "user") to request the services of a trained trash Agent who will assist in the responsible disposal of waste into approved public bins.

3. Registration

To fully use the services of EcoCaasitech, you will need to register by creating an account. You agree to provide accurate, current, and complete information during the registration process. Furthermore, you agree to keep your information up-to-date.

4. User Responsibilities

As a user, you are responsible for all activities occurring under your account. You agree to maintain the security and secrecy of your account username and password at all times.

You acknowledge that not all waste is suitable for collection and disposal via our services. Hazardous waste materials, in particular, should not be collected through the use of the App. Any misuse of our services in relation to hazardous materials will be considered your responsibility.

5. Our Responsibilities

We will do our best to ensure our trained trash Agents respond to your requests in a timely and professional manner, handling your waste responsibly.

We are committed to taking appropriate action in the case of any violations of these Terms.

6. Limitation of Liability

We shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses resulting from the use of our App.

7. Dispute Resolution

Any dispute arising out of or in connection with these Terms, including any disputes regarding the existence, validity, or termination thereof, shall be settled by the competent courts of Yaounde, Cameroon.

8. Changes to these Terms

We reserve the right to change these Terms at any time. We will notify you of any changes by revising the date at the top of these Terms and, in some cases, may provide you with additional notice.

9. Contact Us

If you have any questions about these Terms, please contact us at: info@caasitech.co

By clicking "I Accept," you agree to these Terms and affirm that you have read and understood them.

Your agreement to these Terms also signifies your consent to be legally bound by these Terms, so please read them carefully.

Privacy Policy

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1. Introduction

This Privacy Policy applies to all the users of the EcoCaasitech mobile application (hereinafter referred to as the "App"), owned and operated by Caasitech Group ("us," "we," or "our"). This policy describes how we collect, use, disclose, and protect your information when you use our App.

By using the App, you agree to the collection and use of your personal information in accordance with this Privacy Policy. If you disagree with any part of this policy, please discontinue your access and use of the App.

2. Information We Collect

We may collect and process the following types of information from you:

- **Personal identification information:** such as your full name, phone number, email address, and country-issued national ID, which you provide to us when you register.
- **Usage data:** We may collect information about how you use our App and services.

3. How We Use Your Information

We may use your information for the following purposes:

- To provide and maintain our services.
- To enhance safety and security.
- To notify you about changes to our services.
- To communicate with you by responding to your requests, comments, and questions.
- To improve our services by understanding how our App and services are being used.

4. Disclosure of Your Information

We will not share your personal information with any third parties without your consent, except in the following circumstances:

- **Legal obligations:** We may disclose your information if we are required to do so by law or in response to valid requests by public authorities.
- **Business transfers:** In connection with any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

5. Security of Your Information

We are committed to protecting the security of your information and take reasonable precautions to protect it. However, Internet data transmissions, whether wired or wireless, cannot be guaranteed to be 100% secure, and as a result, we cannot ensure the security of information you transmit to us; accordingly, you acknowledge that you do so at your own risk.

6. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. If we make any changes, we will notify you by revising the date at the top of this policy.

7. Your Rights

You have the right to request access to or deletion of your personal information. You can do this at any time by contacting us via the contact information provided below.

8. Contact Us

If you have any questions or suggestions about this Privacy Policy, you can contact us at:
info@caasitech.co

By clicking "I Accept," you agree to this Privacy Policy and consent to the collection, use, and disclosure of your information as described in this policy. Please read it carefully.